



Caffè Lena
"GOOD FOLK SINCE 1960"

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518-583-0022 | www.caffelena.org

STATEMENT REGARDING COVID-19
March 16, 2020

Dear Friends,

Until further notice, we have moved to an entirely online concert schedule. We hope that our nightly, 8 PM broadcasts will help you relax and stay positive as COVID-19 presents its challenge across the globe.

We can't be together in person for a few weeks, so we're going to bring the shows you love straight to your living room! Using the three broadcast cameras mounted in our listening room, our ace tech team will livestream concerts on our YouTube channel (www.YouTube.com/CaffeLena). We calling these shows the **STAY HOME SESSIONS**. Instead of sitting home worrying, you can enjoy a show in real time and use the chat feature to be part of a community of music lovers!

You can help our musical family stay strong during this challenging time by leaving a tip during the broadcast. We'll provide an easy link for that purpose.

REFUNDS ON CANCELED SHOWS

We will get in touch through the email address you used to buy tickets as soon as we have a plan for your show.

We're receiving more notifications of cancelled tours every day. Our staff is working long hours to deal with each show individually. Some shows are rescheduling for the summer and fall. In that case we will invite you to hang onto your ticket and apply it to the new date. If you prefer a refund, we will issue it immediately .

Some shows are not rescheduling. *Many tickets buyers around the country are donating their tickets to venues to help offset dramatic financial losses.* If you prefer a refund, we will process it immediately.

If you have questions, please email sales@caffelena.org. Our office staff is working remotely, but we check messages regularly left at 518-583-0022.